

Install steps:

1. Setup the iPad device as a new user.
2. Access the App Store from the iPad home screen (You will need to have set up a device ID.



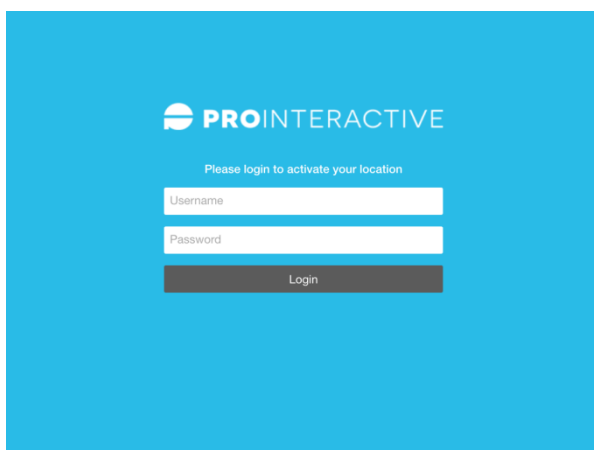
3. Search "ProInteractive" in the search box on the top right hand side.



4. Select the download symbol



5. Insert your device ID password and the application will start to download on to the home screen.
6. Once the download is complete, you can open the App and enter the device username and password.



Please note: When you have logged in you may notice that the background image is white. This means that the image has not been cached and saved to the device. Please ensure you have internet connection to the device and then close the app down and reboot it. You will only need to do this once on initial install.

Our recommended iPad Settings:

Setup automatic updates - This ensures that when we add a new version of the app that each and every iPad is updated automatically.

Settings - iTunes & app stores - Updates (turn to green or on)

Automatic lock screen off - Turn off the automatic screen lock so that the app stays open at all times. *Settings - General - Auto-Lock - Never*

Lock iPad screen to horizontal or portrait - Swipe up from the bottom of the iPad and then click the lock button.

Turn on guided access - This feature ensures that the user is locked down to ProInteractive app experience and cannot return to the home screen.

General settings - Accessibility - Guided Access on and set a password

End user restrictions - This is where we restrict the use of the app from our customers only using for what we want them to.

General settings - restrictions - enable restrictions and set a password

Deactivate:

- Safari
- Camera
- Facetime
- Apple music connect
- iBooks store
- Podcasts
- News
- Game center – multiplayer games
- Adding friends

Add websites to prevent links from opening in browser or custom module and user navigating away from the App:

www.facebook.com

www.twitter.com

www.instagram

www.pinterest.com

You may want to add any other web links that you do not want the user to be transferred out to.